



Parishes and Communities Update

Issue 24 of our Parish and Communities update can be found below.

Please continue to let us know what you think, your feedback is important to us and will allow us to improve our services to you.

NEWS

National Recycling Week Campaign

From Monday 14th October to Sunday 20th October, the Waste Initiatives Team will be supporting Recycle Now's annual national Recycle Week campaign. This year's campaign theme will be 'Rescue Me – Recycle' and will focus on raising awareness of the most commonly missed items from recycling bins across the UK. Whilst nine out of ten of us regularly recycle, almost eight out of ten of us put one or more items into the rubbish bin that could have been recycled. Throughout the week, the Waste Initiatives team will be sharing recycling information to Leicestershire residents on social media and attending in person events. For more information on recycling in Leicestershire, please visit www.lesswaste.org.uk/recycle/

Waste site updates

From 1 October all of our sites will close at 4pm (on the days they're usually open, last admittance 3.55pm). In addition, changes to the opening days of some recycling and household waste sites (RHWS) in Leicestershire will come into effect from the first week of October:

From the week beginning 30 September, the following changes to waste site arrangements will take place:

- Somerby RHWS will close permanently
- Market Harborough RHWS will open three days a week
- Shepshed RHWS will open two days a week
- Kibworth RHWS will open four days a week

Flooding drop-in sessions

Two drop-in sessions have been arranged as follows:

- 16th October at the Symington Building, Adam and Eve Street, Market Harborough, LE16 7AG
- 7th November at County Hall, Glenfield, Leicester, LE3 8RA

The sessions will run between 2-6pm, there is no need to book. You can drop in whenever you please. The sessions will provide an opportunity for residents to discuss flooding matters with agencies including the Council, water companies and the Environment Agency.

Winter Planning

The Winter gritting teams are in place from now until the end of March preparing for the winter weather. The grit barns are full, and the 23 gritting lorries are ready. Road temperatures are monitored round the clock. An interactive gritting map showing all first priority and second priority road gritting routes is available [here](#). See LCC's winter plans by following the council's face book page or Twitter account @LeicsCountyHall

REMINDERS

- **National Highways and Transport (NHT) Public Satisfaction Survey**

Reminder to all parish councils to complete the National Highways and Transport (NHT) Public Satisfaction survey which is now live. Download the survey here

<https://resources.leicestershire.gov.uk/sites/resource/files/2024-09/public-representative-online-survey.pdf>

All paper copies can be emailed to cassandra.haywood@leics.gov.uk (link sends email) or posted for Cassandra Haywood's attention via Room 700 County Hall, Glenfield, Leicestershire, LE3 8RJ.

The survey is designed to accept one response from each Parish Council so its important to ensure the responses represent the overall views of the Parish Council.

The survey closes on **31 October** however, if your parish meeting falls outside of this time please

contact cassandra.haywood@leics.gov.uk(link sends email) who will do her best to accommodate a later return date.

- **Property Flood Resilience Grant**

If you have experienced internal flooding to your home or business during Storm Babet (October 2023) or Storm Henk (January 2024), you may be eligible for a grant of up to £5,000 (inclusive of VAT) through the Property Flood Resilience (PFR) Repair Grant Scheme.

To see if you are eligible have a look at the information on our website.

<https://www.leicestershire.gov.uk/environment-and-planning/flooding-and-drainage/property-flood-resilience-repair-grant>

- **Environment Action Volunteers**

Environment Action Volunteers are Leicestershire residents who work within their communities to raise awareness of key environmental issues and encourage positive behavioural changes. They are a key part of Leicestershire County Council's mission to reduce waste, protect the environment and tackle climate change.

This September, a recruitment campaign is inviting Leicestershire residents aged 18+ with an interest in environmental issues to join the scheme and give their time to support activities such as running stalls at community events, providing talks and workshops for schools and community groups, as well as completing practical tasks such as recording ancient trees and tackling invasive non-native species. New recruits will be invited to a face-to-face training session at County Hall on 12th October, alternatively they can attend a training webinar on 8th November 2024.

For more information on how to apply please visit our website following this link

<https://www.lesswaste.org.uk/volunteering/>

- **Customer Experience Strategy – Consultation live**

Leicestershire County Council would like to invite views on our draft Customer Experience Strategy, that supports our vision for customer service at the council.

The consultation is now live and can be [found here](#) for individuals and partner organisations to complete, the consultation closes on **10th November**.

- **Planned Roadworks**

How to find details of road works:

- By using one network
One Network is the UK's single source of truth for information about roadworks and traffic disruption. It is a single live and interactive platform that Highway Authorities (including LCC) and Utility companies use to share information on their roadworks. It allows users to easily identify the reason for the works, the timescale and details of who is responsible and how to contact them. A guide is due to be shared with Parishes in the next couple of weeks which will show step by step ways of setting up and account and efficient ways to search for information]
- By using LCC's planned roadworks reports
A list of planned roadworks is available via our Parish webpage <https://resources.leicestershire.gov.uk/roads-and-travel/parishes-and-communities/useful-links>. These lists are split into District/Boroughs and show planned works in progress over a period of 10 days, the lists are updated each Sunday. Please note these are only as up to date as of the time they are created, they will not contain information on emergency works and start and finish dates may alter. The information provided on these lists show the description of the works, the street/location, the contractor carrying out the work, estimated start and end dates and the traffic management due to be installed.
- All waste sites have now moved to the summer opening hours until 30th September 9am to 7pm. Visitors are encouraged to arrive 10 minutes prior to closing, last admittance being 6.55pm.
- Details of weekly planned roadworks throughout Leicestershire can be [found here](#). This is updated every Monday and shows the following 10 days, please note this is only up to date at the time of creation and will not contain information on emergency works, however you can find this on the [one.network](#) site. If you need help or guidance on one.network please contact the Special Projects team.

- **Causeway One.Network guide**

Have you tried using One Network for finding details of changes to roads and temporary disruptions such as roadworks?

One Network is a unique digital web-based road management platform that connects road operators, utilities, contractors, traffic management teams and the public with an aim to reduce disruption, keep traffic moving and improve journeys.

To assist users in setting up an account and finding locations we have developed a simple guide

Please click the following link to view the guide

<https://resources.leicestershire.gov.uk/sites/resource/files/2024-09/one-network-step-by-step-instructions.pdf>

- To log an enquiry, we would ask that you use the '[Report a problem](#)' online form wherever possible - this form guides you through the identification and location of the issue, allowing easy input of the relevant data. You do not have to log in or have an account to do this and you will receive an acknowledgement, reference number, and receive regular updates on the issue reported.
- For all other enquiries that do not fit into the 'Report a problem' form, please submit these using the exclusive email address CSCparishes@leics.gov.uk, this was introduced several years ago to ensure that Parish Councils and Community Organisations are provided with a consistent and centralised approach

Information on local services, latest news and events can also be found on our [Information for parishes and communities webpage](#) and [LCC website](#).

Contact the Special Projects Team, Environment and Transport Department on 0116 305 5186 or at etdspecialprojects@leics.gov.uk